



# Small Business Development Centers - Phase II

## Mid-term evaluation



- ✓ Period: August to November 2017
- ✓ Independent evaluation consultant



8 Countries in CARICOM

Antigua & Barbuda, Bahamas, Barbados, Belize, Dominica, Jamaica, Saint Lucia and St. Kitts & Nevis

\$ 2,456m Investment

81% from U.S. Department of State and 19% from the Organization of American States

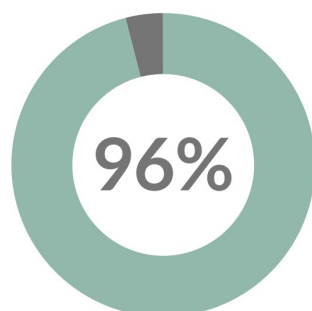


30 Stakeholders interviewed

5 evaluation tools used including webinars and on-line survey

Purpose: review use of phase I evaluation results & Progress to date

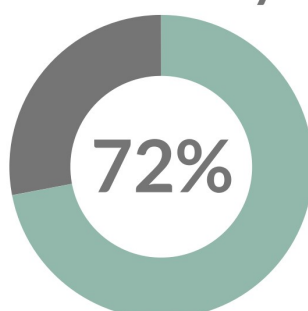
### Relevance



6 sub-criteria

- Alignment to OAS mandates
- Relevance for U.S.
- Countries' skills needs
- Countries' business needs
- Exclusion of vulnerable groups
- Validity of Theory of Change

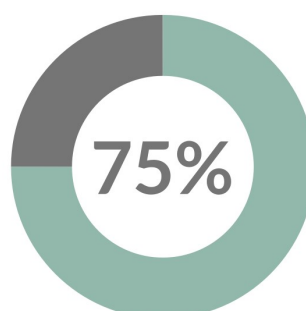
### Efficiency



7 sub-criteria

Comprise program planning, management and implementation

### Effectiveness

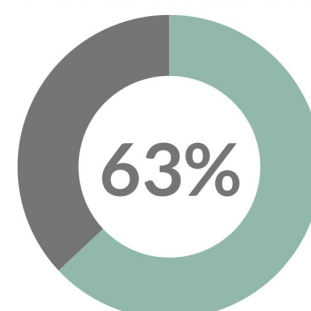


15 sub-criteria

Main results: progress in

- 3 out of 5 outcome indicators
- 5 out of 8 outputs

### Sustainability



4 sub-criteria

- Ownership of SBDC model
- Enabling environment
- Funding SBDCs: main challenge
- Exit strategies: not yet discussed

