Throughout initiatives such as MuNet e-Government, the Organization of American States (OAS) and the Canadian International Development Agency (CIDA) support three essential concepts for socio-economic development: transparency, efficiency and citizen participation thereby strengthening democratic governance in Latin America and the Caribbean.

- 120 MuNet municipalities
- Municipal officers trained: 1,128
- Mayors and representatives trained: 550
- Virtual Community: www.MuniRedes.org
A new Approach to Support Municipalities in Latin America

The Information and Communication Technologies (ICTs) are the foundation of the new society identified as "Knowledge-based Society", and instrumental in the design of e-Government strategies that seek the modernization of public administration. MuNet e-Government supports the municipalities in their efforts to adopt ICTs as key tools in the design and implementation of these strategies.

MuNet e-Government Program:

This Program has been conceived as an integral development project that, in 15 months of intense work, includes all required elements for a successful process of municipal modernization: orientation for Mayors according to their strategic views, diagnosis of the starting point, training of municipal officers, consultancy and technology transfer. MuNet e-Government establishes national programs that allow the complete transfer of the know-how to the countries where it operates. The national presence adapts this know-how to the local idiosyncrasy while assuring that the leading role in the modernization process remains in the hands of the local government leaders and officers.

Benefits of a Transparent and Efficient Municipality:

In a transparent and efficient municipality all government procedures can be done in a short period, at a low cost and with a minimum effort thereby improving the private sector competitiveness. The municipal efficiency makes possible the reduction of public costs while the transparency facilitates citizen participation and engagement in government matters. All these elements combined, increases the level of confidence of citizens in their public institutions and strengthens the democratic governance.