



www.redgealc.org

The Network of e-Government Leaders of Latin America and the Caribbean (Red GEALC) was created in 2003 as a joint initiative of the Organization of American States (OAS) and the Institute for the Connectivity in Americas (IDRC/ICA). In 2005, the Inter-American Development Bank joined the aforementioned institutions and began providing support to Red GEALC through its Regional Public Goods initiative, and in 2006 the Canadian International Development Agency (CIDA-ACDI) also joined the effort.

Our Mission:

Red GEALC supports national e-Government efforts aiming at providing citizens with efficient services through a transparent and efficient public administration. The Network promotes horizontal cooperation among the countries of the Americas and facilitates the exchange of knowledge, experts and solutions.

Results:

- A database of **e-Government experts** (almost 300 experts).
- The Awards of excellence in e-Government; **excelGOV with more than 140 solutions from 20 countries documented.**
- The Horizontal Cooperation Fund, **FOCOH**, that has mobilized 50 experts among 19 countries.
- A **library** with abundant e-government literature
- **15 e-Government Workshops** where 195 government leaders were trained.
- A monthly **e-Government Newsletter** available at www.boletinegob.org
- **8 virtual working groups** through the network's platform www.redgealc.net
- A portfolio of online courses on e-Government with more than 4,000 public officers trained and certified.
- An e-Government Applications marketplace, **e-Gobex, with more than 50 solutions published.**

"The importance of information and communication technologies (ICTs) as a cross-cutting tool for achieving equitable and sustainable development and strengthening good governance and the promotion and protection of human rights, as well as the need to work intensely to ensure that every person in the Americas, in particular those in situations of vulnerability and with special needs, may participate in the benefits generated by the knowledge-based society."

Declaration of Santo Domingo "Good Governance and Development in the Knowledge-Based Society"
OAS General Assembly 2006

**e-Government Program
Department for Effective Public Management
Secretariat for Political Affairs**

1889 F. Street N.W.
Washington D.C., 20006
Tel. +1(202) 458 3000
egobierno@oas.org
www.oas.org



"We reaffirm our desire and commitment to build a people-centred, inclusive and development-oriented Information Society, premised on the purposes and principles of the Charter of the United Nations, international law and multilateralism, and respecting fully and upholding the Universal Declaration of Human Rights, so that people everywhere can create, access, utilize and share information and knowledge, to achieve their full potential and to attain the internationally agreed development goals and objectives, including the Millennium Development Goals."

World Summit on the Information Society, Tunis 2005

e-Government Program

Department for Effective Public Management / Secretariat for Political Affairs



Organization of American States



Information and Communication Technologies (ICTs) have already shown their power as tools to innovate in public administration, inviting to rethink public procedures placing the citizen at the center.

In today's increasingly globalized context, Latin American and Caribbean countries have made outstanding progress in their economic and diplomatic standings. The increased competitive environment generated by this globalized world demands more efficient, transparent, and participatory governments.

This challenge has emerged in the context of the Knowledge-based Society, in which the Information and Communication Technologies (ICTs) have penetrated every aspect of our daily lives granting us countless educational, professional and development opportunities in general.

The Department for Effective Public Management of the Secretariat for Political Affairs (SPA), has launched a new mechanism to support and enhance the regions' public sector called "Country Strategy". This strategy not only includes relevant aspects of the executive branch, but

also takes into consideration important factors of the legislative branch, breaking away from the traditional compartmental approach of public sector management modernization.

Aspects related to the proper functioning of government, such as public procurement, the completion of the necessary procedures to start a business or to export products, and the daily tasks of local government, cannot ignore that more than 2000 million people are connected to the Internet. Moreover, government agencies must acknowledge that there are close to 6,000 million mobile phones being used in the world today. In its efforts to bring the benefits of the Knowledge-based society to Latin American and Caribbean countries, the OAS has received valuable technical and financial support both from the Canadian International Development Agency (CIDA) and the International Development Research Centre (IDRC).



Online Training Platform

www.cursos.oea.org

Our Mission:

The online training activity seeks to build human capacity within governmental institutions by developing, offering and delivering tailor-made online courses to government leaders and public officers. While covering all relevant areas related to public administration modernization, transparency, efficiency and citizen participation are crosscutting issues present at most of our training activities. In addition, the online tool stimulates the exchange of best practices, discussion and professional enrichment among public officers in the hemisphere as a means of promoting cooperation and collaboration among the Latin American and Caribbean countries.

Results:

- **20 different courses available** in the training platform on e-Government, cadastre, and Capacity Building.
- **5,500 public officers trained.**
- About US\$ 2 million donated in scholarships for the training of public officers in Latin America since 2003.

MuNet e-Government

www.munet.org

Our Mission:

MuNet (Transparent and Efficient Municipalities) e-Government Program pursues the modernization of local governments through the introduction of Information and Communication Technologies (ICTs). The program promotes the increase of efficiency, transparency and citizen participation as a means to strengthen democratic governance in the hemisphere. MuNet e-Government includes all elements for a successful process of municipal modernization: orientation for Mayors according to their strategic views, diagnosis of the starting point, training of municipal officers, consultancy and transfer of the e-Muni Platform.

Results:

- **550 Mayors and municipal representatives trained** through workshops and seminars.
- **1,128 municipal officers trained** through online courses on Introduction to e-Government Strategies.
- **National Programs** installed in Panama, Guatemala, Paraguay and Costa Rica.
- **44 Municipal Online Websites** launched and 106 in progress.
- MuNet **Virtual Community** where more than 120 municipalities share knowledge and best practices on e-Government: www.MuniRedes.org
- **10,350 hours of consultancy** dedicated to municipalities in Latin America.
- **21,000 hours of training** dedicated to municipal officers.



Our Mission:

The Inter-American Network on Government Procurement (INGP) was conceived at the initiative of several Latin American countries as a technical cooperation mechanism to exchange knowledge, best practices, and solutions in order to solve common problems with more efficiency and agility. The INGP membership includes the governmental institutions responsible to regulate, manage and modernize public procurement. As supporting institutions, the Organization of American States (OAS), the International Development Research Centre (IDRC), the Inter-American Development Bank (IDB), and the Canadian International Development Agency (CIDA) are also members of the INGP whose Technical Secretariat is managed by the OAS.

Cadastre

www.catastros.org

Our Mission:

To strengthen cadastre and registry capacities throughout the Americas by providing central and local governments with access to detailed methodological cadastre/registry resources and the necessary assistance to develop comprehensive cadastre modernization projects. To consolidate efficiency and transparency of the public administration by improving the operations and processes of cadastre and registry of Latin America and the Caribbean for better citizen services, greater levels of property tax collection, and widespread use of reliable information for decision making.

Inter-American Network on Government Procurement

www.ricg.org

Results:

- **7 Annual Conferences** as a regional space to exchange knowledge and best practices with the participation of 3,500 people from the Public and Private sector, International Organizations and academics.
- **27 local, online, and sub regional workshops** with the representation of the highest responsibility for Government Procurement in the Americas with a participation of 500 people.
- 2 Editions of the **'Joseph François Robert Marcello'** Leadership Award in Public Procurement.
- **400 public officers trained** on "Government Procurement Management".
- Development of the **Government Procurement Observatory** of the Americas.
- A **Research Initiative** with 5 Thematic Task Groups (TTGs) in Government Procurement.
- **4 Publications** launched on Government Procurement.
- A **monthly Newsletter** with wide hemispheric distribution.

Results:

- **10 different projects in 10 municipalities** developed during Fase I.
- Supported the modernization of cadastre in the Caribbean, specifically in **Antigua and Barbuda and Nevis** under a private-sector partnership model.
- Developed a Cadastre Project for Haiti: **Foncier Hait.**
- During the last 2 years the program has trained more than **200 public officers** on Cadastre.
- **Technical partnerships** with the private sector: Federación Internacional de Agrimensores (FIG), Instituto Panamericano de Geografía e Historia (IPGH), Instituto para la Libertad y Democracia (ILD), ESRI, Stewart Global Solutions, Trimble Navigation, and others.